



January 2019

Dear Valued Quidel Triage® Customer:

We are pleased to announce the most recent Quidel **Triage MeterPro** software upgrade, version 5.04.021.

This software upgrade is part of our continuous quality improvement program for the Quidel Triage Meter System.

*This software upgrade includes:*

- New quality measures to improve the Quidel Triage product performance
- Compatibility with new products

***Please note: This software upgrade is mandatory for the use of the Quidel TriageTrue™ High Sensitivity Troponin I Test.***

Please install this upgrade on all **Quidel Triage MeterPro** instruments in your facility. The instructions for installing this software upgrade are included, and the process should take less than 10 minutes. You will need your Supervisor CODE CHIP™ module to perform the installation. All data and settings should be preserved, therefore it is not necessary to purge existing data in your **Quidel Triage MeterPro** prior to installing the upgrade.\*

The Quidel TriageTrue™ High Sensitivity Troponin I Test is not compatible with the **Triage MeterPlus** instrument. If you have a **Triage MeterPlus** instrument, please contact your local Quidel representative for more information.

If you have any questions, please contact Quidel Technical Services at +353 (91) 412 474, or via e-mail at [emeatechnicalsupport@quidel.com](mailto:emeatechnicalsupport@quidel.com).

Thank you for your continued use of the Quidel Triage diagnostic assays.

*\*We have made every effort to ensure that all test data remains intact after the upgrade but in the remote chance that a failure should occur, we recommend that you print any test results required for your records prior to performing this upgrade. This may be accomplished by printing all results or performing a search and printing all results since the last date your records were archived. As the meter memory can hold up to 750 patient test results, you may wish to first install a fresh roll of paper.*



## Software Upgrade Installation Instructions

Instruction	Quidel Triage MeterPro Display
1. Turn the Meter on. Allow the Meter to run the self-test.	
2. From the Main Menu, select:	INSTALL NEW CODE CHIP
3. Press ENTER, screen will display:	INSERT CODE CHIP
4. Insert the Supervisor CODE CHIP™ module	
5. Press ENTER; Meter displays	PLEASE WAIT: READING CODE CHIP <i>followed by:</i> SUPERVISOR CODE CHIP IN PORT TO LOAD PROGRAM REMOVE IT AND INSERT PROGRAM CODE CHIP
6. Remove the Supervisor CODE CHIP™ module	
7. Insert the Software Upgrade CODE CHIP™ module	
8. Press ENTER; Meter will display two messages:	PLEASE WAIT: CHECKING PROGRAM KEY AND VERSION <i>followed by:</i> PLEASE WAIT: LOADING PROGRAM
9. The software transfer may take up to 3 minutes.	SOFTWARE UPGRADE SUCCESSFUL
<i>If you receive the message "SOFTWARE UPGRADE UNSUCCESSFUL", remove the Software Upgrade CODE CHIP™ module, reinsert the Software Upgrade CODE CHIP™ module and repeat this process.</i>	
10. Press ENTER	
The Meter will perform a System Test. During this test, the software version will be displayed in the lower left corner, and then it returns to the Main Menu. This 6-digit number should match the number on your Software Upgrade CODE CHIP™ module.	
11. Remove the Software Upgrade CODE CHIP™ module.	
12. Run the QC Device.	

If you have any questions, please contact **Quidel Technical Services** at +353 (91) 412 474.

## Signature Manifest

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### ECO-6015 T2 CustomerLetter-26638en TechBulletin-26641en CR-8013

#### Collaboration

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Alyna Fainberg (AFAINBERG)		06 Dec 2018, 06:29:57 PM	Complete
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Alexander Taam (ALEXANDER.TAAM)	ACT Program Lead	07 Dec 2018, 08:44:56 AM	Complete
Payal Aggarwal-Scott (PAYALAS)	Quality Assurance Engineer V	07 Dec 2018, 10:13:32 AM	Complete
Jacqueline Paulo-Kretzer (JACQUELINE.KRETZER)	Technical Marketing Manager	07 Dec 2018, 10:20:14 AM	Complete
Laura DuPont (LAURA.DUPONT)	Training Systems Administrator	07 Dec 2018, 11:41:09 AM	Complete
Dawn Allenby (ALLEENDA)	Associate Director,Regulatory	07 Dec 2018, 02:11:15 PM	Complete
Billy Zarcone (BILLY.ZARCONE)	Access Only	07 Dec 2018, 03:18:06 PM	Complete
Jody Vacala (JODY.VACALA)		07 Dec 2018, 03:54:17 PM	Complete
Deborah Phillips (PHILLDE)	Document Control Analyst	07 Dec 2018, 04:20:17 PM	Complete

#### Approvals

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#### Final Release

Name/Signature	Title	Date	Meaning/Reason
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